



April 6, 2017

Dear Valued Customer:

Toshiba has announced that as part of Toshiba Corporation's continuing global restructuring, Toshiba will discontinue selling new telecommunications systems in North America effective May 22, 2017.

This does not affect the support of your existing Toshiba System. While Toshiba will not sell new systems, Toshiba has announced that add-on parts such as phones, processors, circuit cards, expansion cabinets and licenses will still be available as well as technical support to all authorized Toshiba dealers. **Toshiba will continue to support existing systems including warranty and maintenance obligations to customers through Commworld of Kansas City as your dealer in accordance with their existing support policy.** Note, this includes parts and software that have not reached their published end of support.

We are committed to working with you and providing on-going support of your existing Toshiba systems. If it is time to replace your existing system, we also provide cloud and premise systems from Commworld Cloud and Samsung as well as other top providers, who have provided extremely competitive pricing for customers who want to upgrade now. If you have any questions please contact us at 816.763.1100 or service@commworld-kc.com.

About Us

Since 1982 Commworld has been a full-service telecommunications systems provider. We have helped 4000+ customers here in the Kansas City metropolitan area. We have and will continue to provide best in class solutions to our business partners.

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