



Bob Bennett and Linda Bennett from  
Commworld of Kansas City and  
Dale Stein from TAG

## **COMMWORLD Receives Telecommunication Industry's Top Awards**

*Technology Assurance Group  
Showcases COMMWORLD as a Top  
Telecommunication Company at its  
2005 National Convention*

KANSAS CITY, MO — March 22, 2005 — COMMWORLD, a leading telecommunications provider, announced today that the company received two of Technology Assurance Group's top telecommunications awards at the association's 2005 National Convention held in San Diego in March. Technology Assurance Group (TAG), a national organization of independently owned telecommunication companies, selected COMMWORLD as the winner of the "Outstanding Sales Performance Award" and "Bronze Circle Award" for exceptional economic performance and superior customer satisfaction. COMMWORLD was highlighted as one of the nation's leading telecommunications companies during a special awards ceremony.

The prestigious awards, which are given out annually, are based on overall financial performance, customer satisfaction, and the ability to provide customers with cost effective telecommunications solutions. "In 2004, COMMWORLD outperformed and surpassed many of the best companies in the business," said Dale Johnson, president of Technology Assurance Group. "COMMWORLD's customer oriented focus fueled the company's overall success. Throughout the year they provided their customers with state-of-the-art technology giving businesses of all sizes a competitive advantage and improved profitability. COMMWORLD is one of TAG's premier members and

we were proud to showcase such a fine organization at our national convention."

Bob Bennett, president of COMMWORLD, accepted the award for the company. "We're extremely proud of this accomplishment, because we were able to succeed, in a very competitive industry," said Mr. Bennett. "We attribute much of our success to the many benefits that we receive from our membership in TAG. The organization has been a refreshing approach to learning better business practices. TAG gives us support, focus and an outline to follow in order for us to build a better business. COMMWORLD is also very fortunate to have a team of dedicated professionals that are willing to implement new strategies. This process has not only benefited us, but our customers also experienced improved results in their businesses as well."

COMMWORLD offers businesses a variety of communication solutions including telephone systems, local/long distance service, Internet connectivity, web conferencing, teleconferencing, call accounting, and Voice over IP (VoIP). The company's mission is to serve the business community with tools that make organizations run more efficiently, increase their profitability and give them a competitive edge in their marketplace.

### **ABOUT COMMWORLD**

COMMWORLD of Kansas City has been providing superior business telephone system products and services to the Kansas City area since 1981. COMMWORLD specializes in the most reliable, high quality telecommunications products from the leaders in technology - Toshiba, ESI, Samsung and Comdial to

name a few. Bennett stated, "Customers no longer need to be frustrated with multiple contacts. Our 'one point of contact' concept means your business can come to COMMWORLD for full service IP connectivity, converged systems, local/long distance service, Web site provision, audio/video conference service/equipment, voice processing and more. With COMMWORLD you get the best of the best." COMMWORLD of Kansas City is located at 6200 Main Street in Grandview, MO. For more information, call (816) 763-1100 or visit [www.commworld-kc.com](http://www.commworld-kc.com).

### **ABOUT TECHNOLOGY ASSURANCE GROUP (TAG)**

Technology Assurance Group, LLC (TAG) is a national organization of leading independently owned telecommunications companies. TAG provides its members with the competitive advantages necessary to achieve a dominant position in their marketplace. Members benefit from programs including strategic partnerships with communication solution providers, best business and management practices, and advanced sales training programs. TAG's mission is to leverage its members' combined economic power, to increase their sales and profit margins, and to bring advanced technology to the marketplace. For more information on TAG, please call 858-673-5800 or visit [www.tagnational.com](http://www.tagnational.com).