



Bob Bennett  
President  
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## **COMMWORLD Expands its Unified Communications Offerings with New Products and Solutions from AVST**

### *Innovative Technology Set to Replace Outdated Voicemail Systems*

KANSAS CITY, MO – September 25, 2006 - **COMMWORLD** today announced that it has expanded its partnership with Applied Voice & Speech Technologies, Inc. (AVST), a leading provider of advanced unified communications (UC) solutions. As a leading-edge supplier of the world's most innovative converged voice and data products, **COMMWORLD** provides its small to mid-size business (SMB) customers with new products and solutions from AVST's CallXpress® product line that are ideal for companies looking for alternative options to outdated voice mail systems.

"This expanded relationship with AVST furthers our goal to provide corporate decision-makers with the best choices when evaluating their communications applications roadmaps and considering replacement options for first generation communications systems that are reaching end-of-life," said Bob Bennett, president of **COMMWORLD**. "By offering the entire CallXpress product line, we provide our customers one-stop shopping of best-in-class unified messaging and voice applications that feature increased compatibility with existing communications networks."

Having built upon one of the most mature and innovative unified communications solutions in the market, AVST designed CallXpress to help employees communicate and collaborate more productively and effectively regardless of their physical

location. The latest version, CallXpress 7.80, was developed to offer quick and painless conversions from legacy voice mail systems to next generation technology through speedy implementation, simple administration and maintenance, and added user interface emulations that are already familiar to users and result in minimal training.

AVST's award-winning CallXpress Speech Server is powered by the company's sophisticated voice recognition technology, Seneca® 4.5, and offers speech-enabled connectivity tools to CallXpress, making AVST's unified communications solutions complete. CallXpress Speech Server delivers powerful speech-enabled call completion and personal assistant applications and provides speech enabled message access, call completion and personal assistant applications to thousands of its customers around the world. VARBusiness recognized the CallXpress Speech Server as a "Top 100 Midmarket Solutions" because it offers speech-enabled message access and unified communications without the need to invest in new infrastructure.

"The flexibility of AVST's CallXpress platform makes it ideal for businesses of all sizes and from a wide variety of industries," added Mr. Bennett. "Because they support hundreds of legacy, digital and IP switches and are designed to deliver

varying levels of communications functionality to different segments of the workforce on an "à la carte" basis, CallXpress-based products and solutions significantly reduce company-wide licensing costs while ensuring that employees get the best communications technology for their individual requirements today."

### **ABOUT COMMWORLD OF KANSAS CITY**

**COMMWORLD** of Kansas City has provided superior business telephone system products and services since 1981. **COMMWORLD** specializes in the most reliable, high quality telecommunications products from leaders in technology -- Toshiba, ESI, Samsung and Comdial to name a few. Bennett stated, "Customers no longer need to be frustrated with multiple contacts. Our 'one point of contact' concept means your business can come to **COMMWORLD** for Business Telephone Equipment, Converged Systems, VoIP, Voice Mail, Unified Messaging, Local/Long Distance/Internet Service, Voice & Data Cabling, Video Surveillance, GPS Fleet Management and more. With **COMMWORLD** you get technology solutions that WORK to increase business productivity, protection and profits." **COMMWORLD** of Kansas City is located at 6200 Main Street in Grandview, MO. For more information, call (816) 763-1100 or visit [www.commworld-kc.com](http://www.commworld-kc.com).