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## CommWorld of Kansas City Receives National Service Award

**CommWorld** of Kansas City, a leading local telecommunications provider, is the recipient of the Technology Assurance Group National's (TAG) distinguished "Better Business and Service Award" said **CommWorld** president Bob Bennett. TAG is the nation's leading organization of independently owned telecommunications companies.

The Award is presented annually to a member that demonstrates a pursuit of knowledge in the arena of business practices and training; a commitment to upholding a five-year parts and labor warranty on products sold; employing a consultative approach to finding the best products and telecom carriers for each customer; demonstrating outstanding knowledge of voice and data products in the market and dedication to the training of management, sales, customer service and technical staff.

"We are very pleased to be recognized with this award because it affirms that our commitment to our customers is the most important aspect of how we do business today," said Bennett. "As a member of TAG, we are able to combine the intellectual and economic capacity of over 70 members nationwide to bring new technology products and services to our clients and continually improve our best business practices. This relationship helps make **CommWorld** the ideal telecom partner for businesses in the Kansas City area."

**CommWorld** of Kansas City has been providing superior business telephone system products and services to Kansas City companies since 1981. **CommWorld** designs solutions for business customers, including Telephone Equipment—PBX, Key, Hybrid, Wireless & Converged Systems; Voice over IP; Voice Mail, Auto Attendant & Unified Messaging; Computer Telephony Integration (CTI); Automatic Call Distribution/Call Centers; T-1 & Networking; Interactive Voice Response (IVR); Speech Recognition; Call Accounting; Audio & Video Conferencing; Website Provision and more.

The company specializes in reliable, high quality and technologically advanced telecommunications products from leaders in technology, including TOSHIBA, ESI, COMDIAL and

SAMSUNG. As an Authorized Representative of SBC, **CommWorld** offers local, long distance and broadband services. They handle the coordination of office expansions and moves, including Voice & Data Cabling; Quality Installation & Training and 24 Hour Service by Factory Certified Technicians.

The company's "One Point of Contact" concept means customers can come to **CommWorld** of Kansas City for virtually all of their telecommunications needs.

*Published in the December 2003 issue of Kansas City Small Business Monthly. Reprinted with permission.*

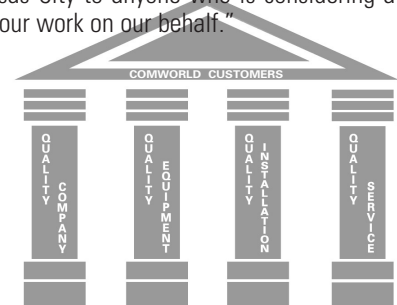
### TALKING ON THE PHONE IS IMPORTANT

#### AND HAVING A RELIABLE PHONE SYSTEM FROM A QUALITY COMPANY IS ESSENTIAL TO YOUR BUSINESS

"From our initial discussions through installation, training and now after using the telephone system for over a year, our experience with all the representatives of **COMMWORLD** of Kansas City has been exceptional. The response time has been quick, the consultation and training was professional and the technical expertise was extraordinary. These are rare qualities to be found in a single vendor today.

I would recommend **COMMWORLD** of Kansas City to anyone who is considering a telecommunications system. Thank you for your work on our behalf."

Rae Jean McCall, Ph.D., Executive Director  
Kansas City Metropolitan Bar Association  
Kansas City's 2nd Largest Professional Association



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